**Glossary of Terms**

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| **Term** | **Definition** |
| *Admitted Patient (Inpatient)* | A person who goes into the hospital to receive medical care, and stays there one or more nights while they are being treated (Cambridge Dictionary, n.d.) |
| *Boarding Time* | The difference in minutes between the time a decision is made to admit a patient to the hospital and the time they are transferred to an inpatient unit (American College of Emergency Physicians, 2018) |
| *Emergency Department* | The department of a hospital responsible for the provision of medical and surgical care to patients arriving at the hospital in need of immediate care (Shiel, 2018) |
| *Generalized Linear Model (GLM)* | A technique of iterative weighted linear regression where observations are distributed according to some exponential family and systematic effects that can be made linear by a suitable transformation (Nelder and Wedderburn, 1972) |
| *Length of Stay (LOS)* | The difference in minutes between the time a patient arrives at the emergency department and the time they are either discharged or admitted to the hospital as an inpatient (Pines et al., 2009) |
| *Left Without Being Seen (LWBS)* | Proportion of patients who leave the emergency department from the waiting room, after having completed their administrative paperwork but before being seen by a doctor or nurse (Carron et al., 2014) |
| *Medicaid* | A federal program in the United States, administered by the individual states, providing health insurance to millions of Americans, including eligible low-income adults, children, pregnant women, elderly adults, and people with disabilities (Medicaid, 2020) |
| *Medicaid Expansion* | A provision in the Affordable Care Act of 2010 allowing states to expand Medicaid eligibility in order to cover all low-income individuals with incomes at or below 138 percent of the federal poverty line. States decide on their own whether to participate or not. As of 2018, 36 states plus D.C. had chosen to do so. (Garfield, Orgera & Damico, 2020) |
| *Medicare* | A federal health insurance program in the United States, primarily for people who are 65 or older (Medicare, n.d.) |
| *Wait Time* | The difference in minutes between the time a patient arrives and the time of initial patient examination by an emergency department physician (National Center for Health Statistics, 2019). |
| *Zip Code* | A number that identifies a particular geographic area in the United States. Most commonly associated with postal delivery. (Merriam-Webster, n.d.) |